



Humana



Ranked Top 6
Among 7,000 U.S. Chambers



LONG TERM Health Care Continuum Summit

Responding to our Demographic Challenges: an Aging Society

Thursday March 14, 2013

Conrad San Juan Condado Plaza

8:30 a.m. - 2:30 p.m.



PRHIA Overview for the Elderly Population

Ricardo Rivera Cardona
Executive Director
PRHIA





WHO WE ARE?

- Corporation of the Commonwealth of Puerto Rico created by virtue of Law No. 72 of September 7, 1993.

WHAT WE DO?

- Hire Private Health Insurance Companies
- Supervise & Evaluate to ensure Quality + Cost efficiency of Services

WHAT WE STRIVE FOR?

- Provide integrated services
- Health Promotion and Protection
- Prevention Programs



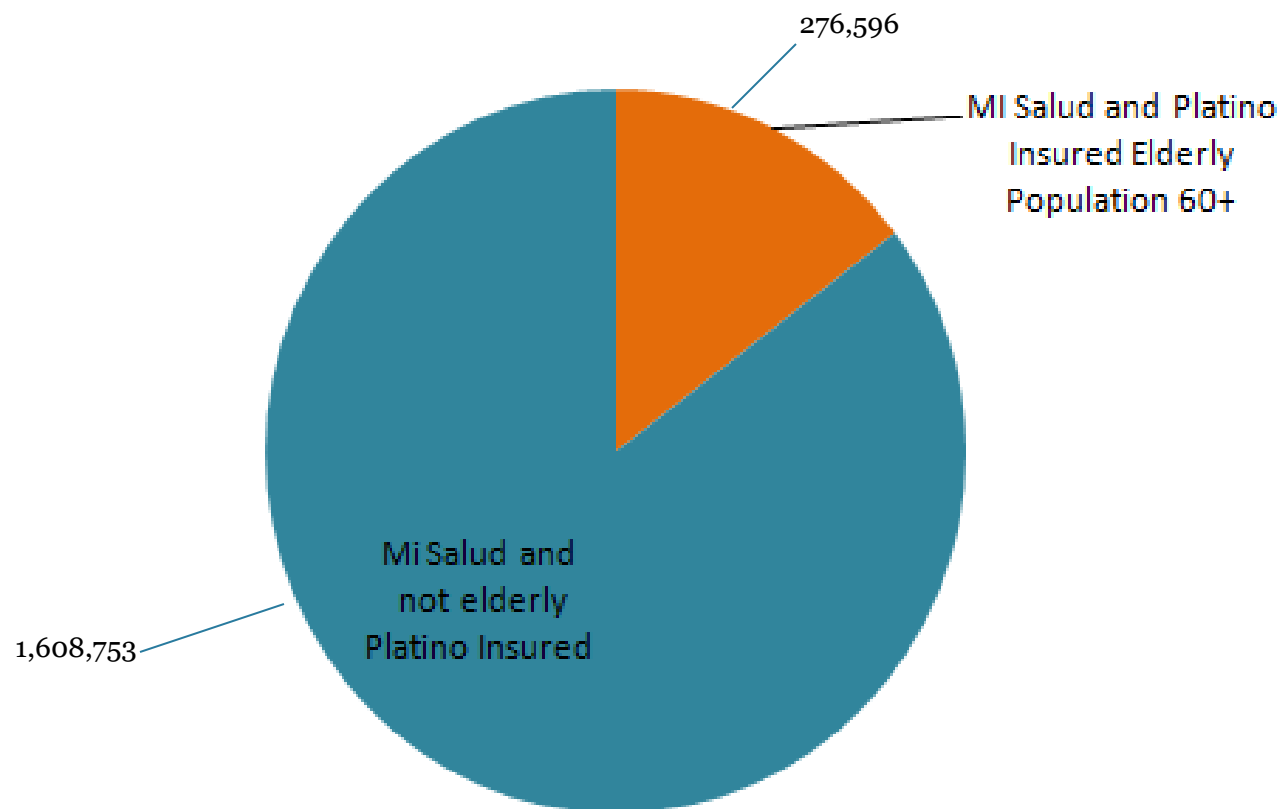
PURPOSE

- Created in 2006
- Designed to fill in gaps in services for Medicaid enrollees who are also eligible for Medicare (**Part A & B**) under the Puerto Rico Health Insurance Care Plan.
- Supplementary services are offered
- Participation is voluntary

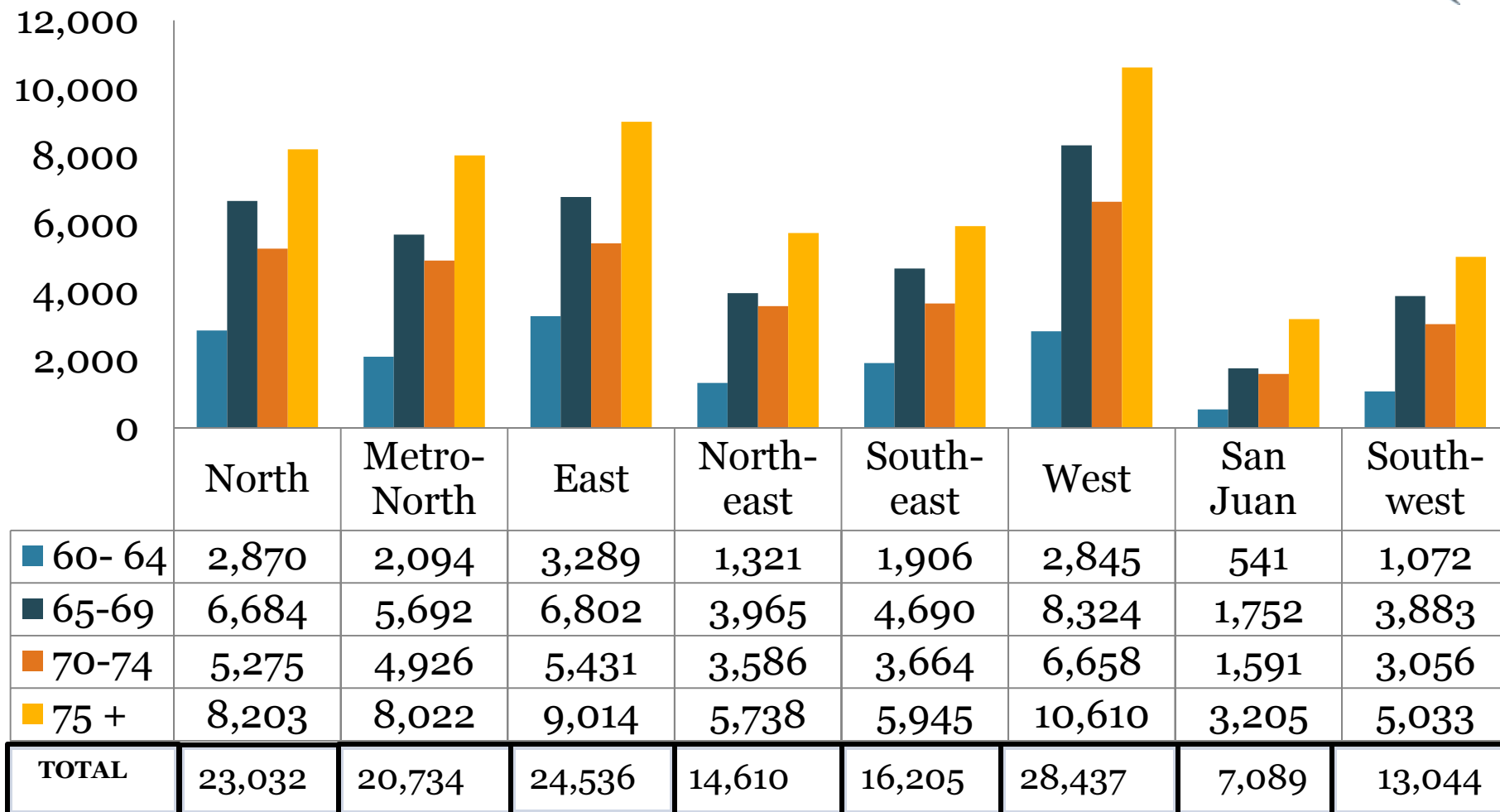


- Currently, ASES contracts with seven (7) health insurance companies:
 - American Health, Inc.**
 - First Plus**
 - Triple S, Inc.**
 - MMM Health Care**
 - MCS Advantage**
 - Humana Health Plans of Puerto Rico, Inc.**
 - PMC - Preferred Medicare Choice, Inc.**
- There are no regions established.

Mi Salud & Platino Insured Population

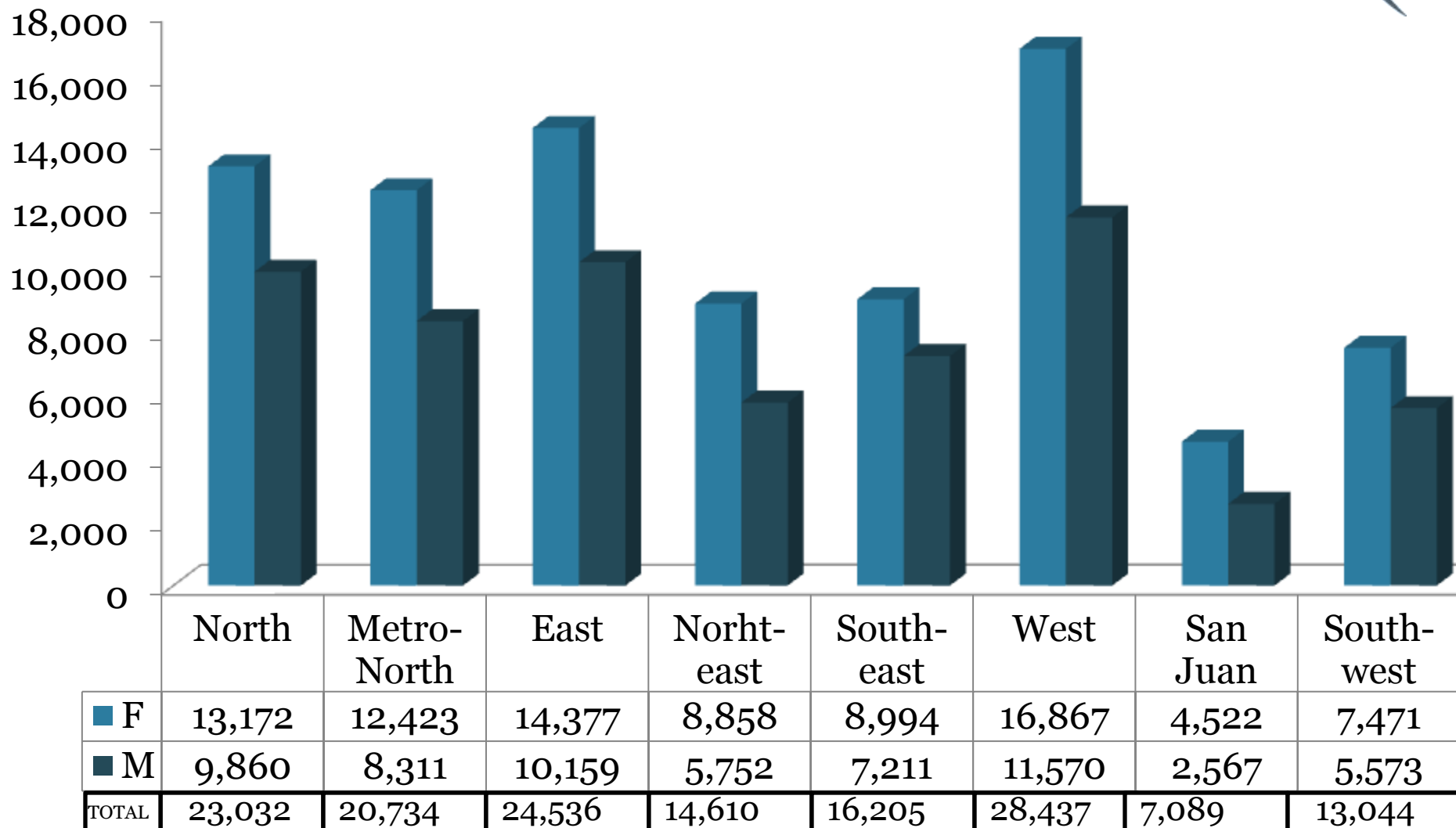


Medicare Platino Demographic Profile by Age Group and Region as of February 2013



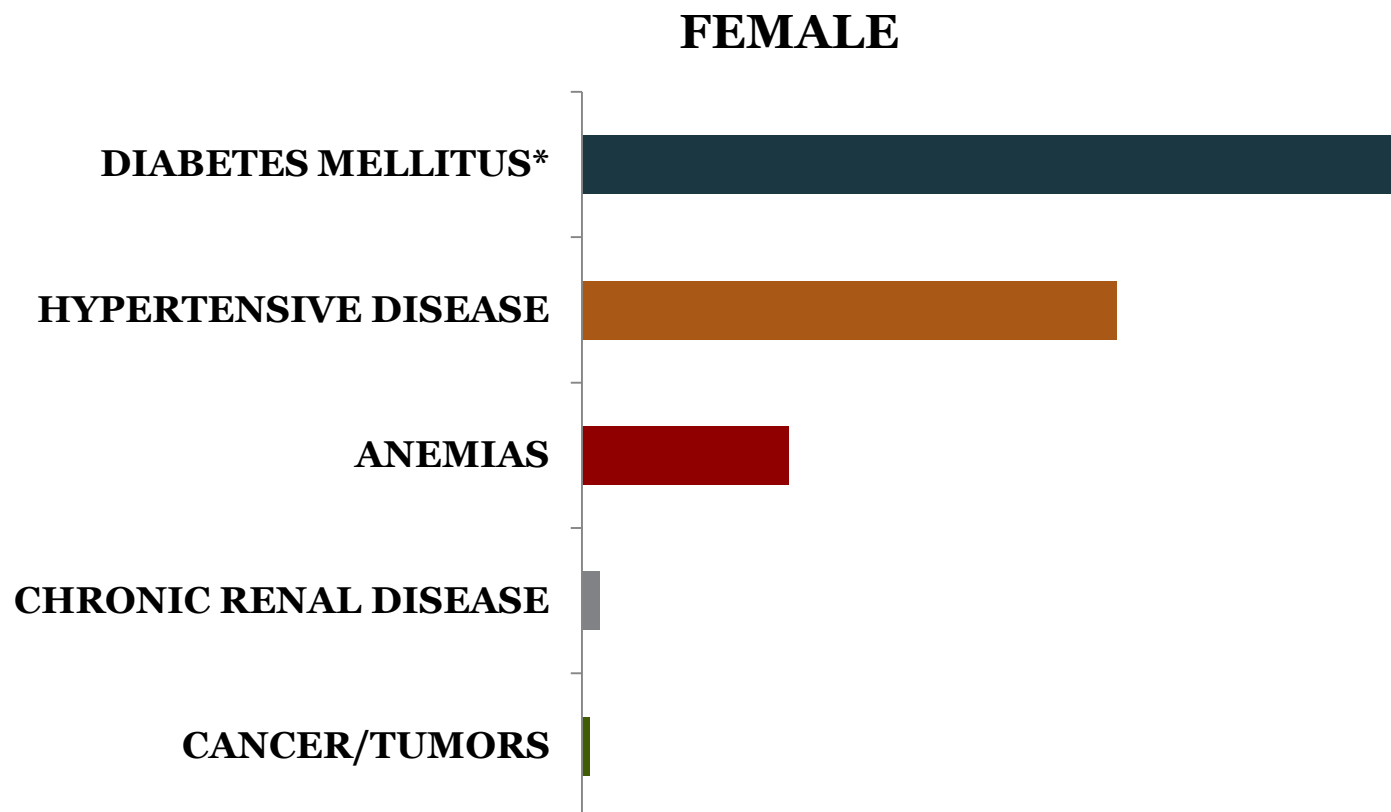
Total Population: 147,687

Medicare Platino Demographic Profile by Gender and Region as of February 2013



Total Population: 147,687

Prevalence of Chronic Conditions: Platino Members by Gender

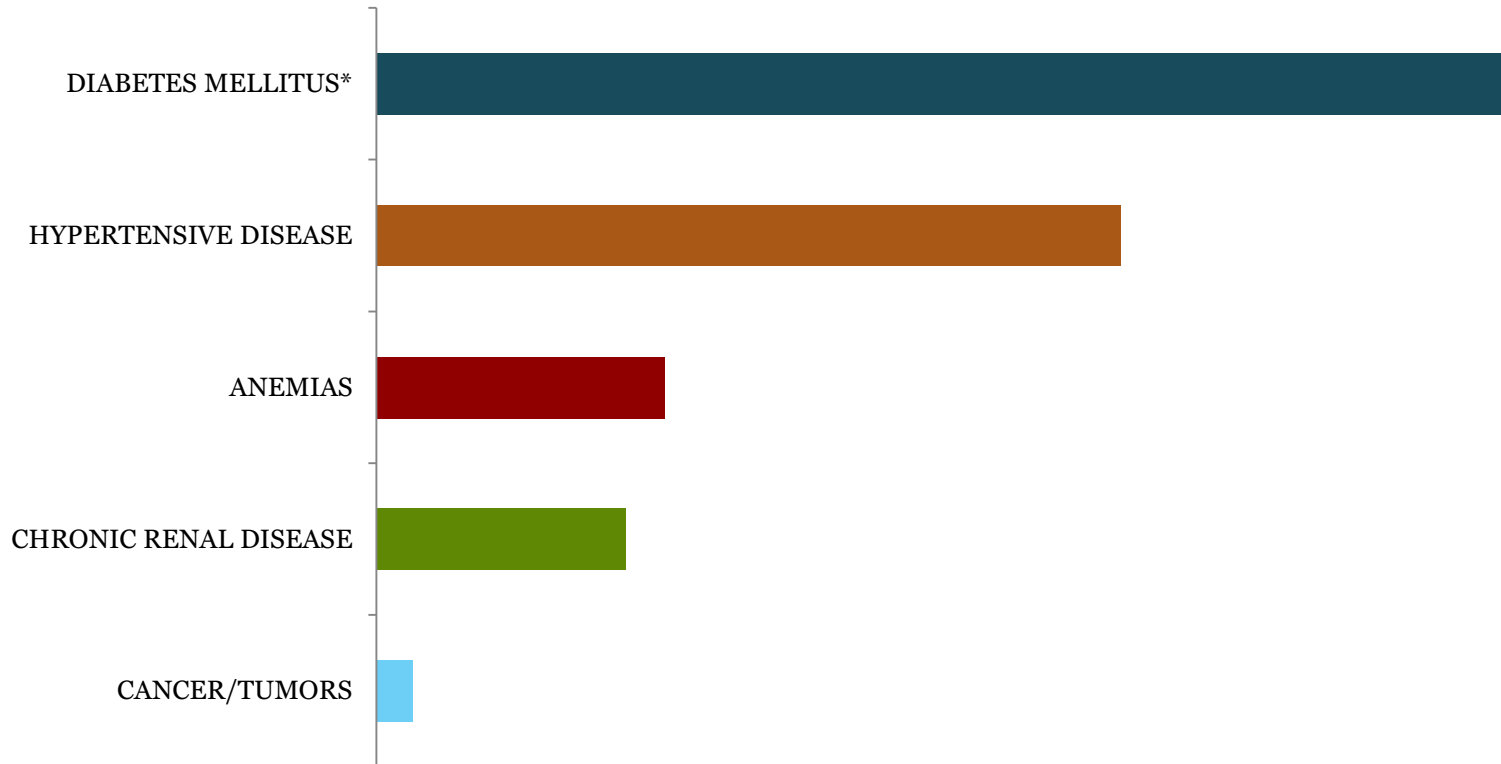


MedInsight Claims Data 2008-2012 **Total Claims: 4,103,547**

Prevalence of Chronic Conditions: Platino Members by Gender



MALE

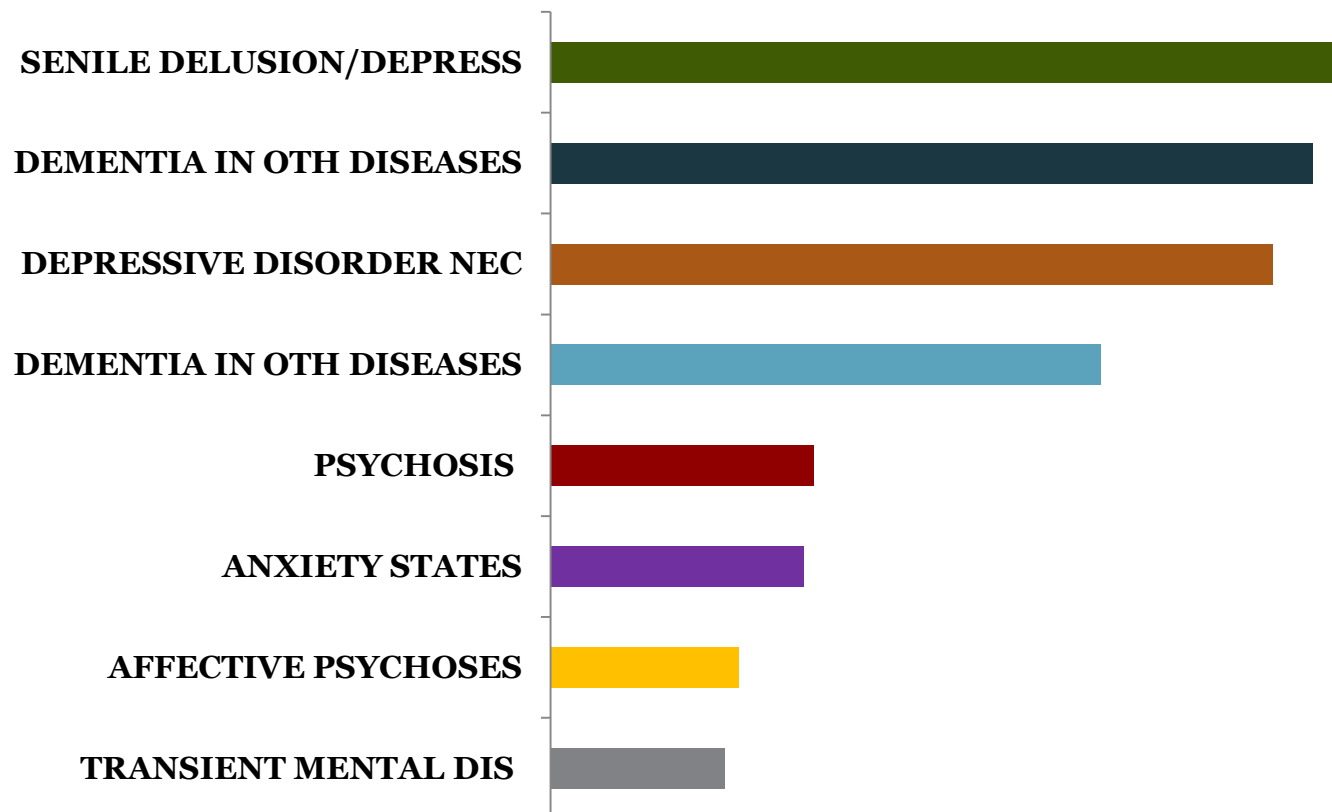


MedInsight Claims Data 2008-2012 **Total Claims: 2,979,531**

Prevalence of Mental Health Conditions: Members 60 and over by Gender



Female

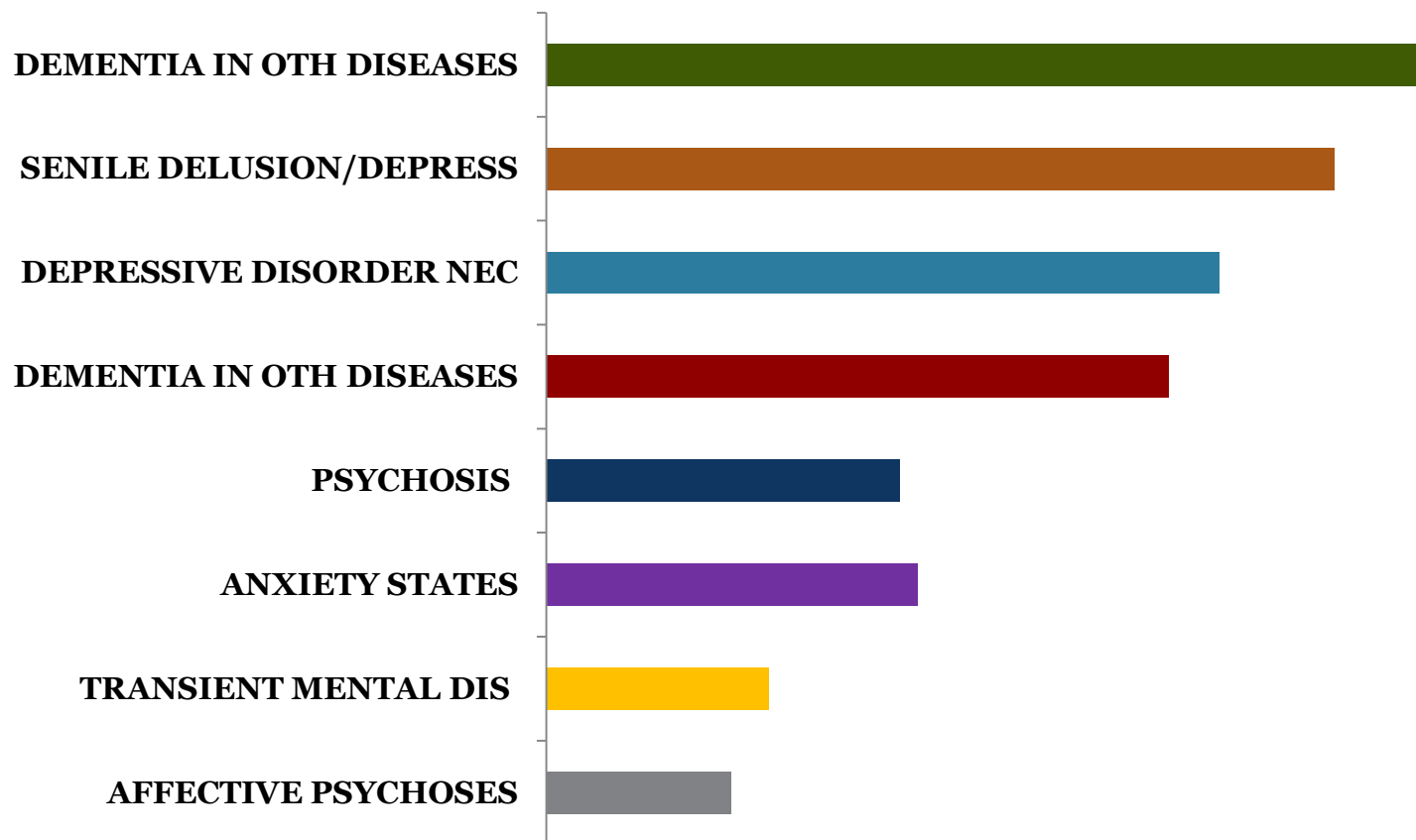


MedInsight Claims Data 2008-2012 **Total Claims: 30,562**

Prevalence of Mental Health Conditions: Members 60 and over by Gender



Male



MedInsight Claims Data 2008-2012 **Total Claims: 50,961**



QUALITY OF CARE

Monitor and evaluate the compliance of the Medicare Platino Plans with the following reports in order to better public policy towards the elderly population:

- Medicare HEDIS Reports
- Satisfaction of Outcomes Survey (CAHPS and HOS)
- Fraud and Abuse Reports
- Claims and Encounters Data (monthly)



QUALITY OF CARE

- Establishing Fraud & Abuse Evaluation System.
- Establishing Claims & Complaints Evaluation System.
- Working on MOU between ASES and OIG in order to share data regarding grievances and appeals including Medicaid.

