

The Puerto Rico Chamber of Commerce and El Nuevo Día present the...



# PUERTO RICO ealth& Insurance CONFERENCE 2018

### DEVELOPMENT BY STORM: HOW TO TURN POST-MARÍA RECOVERY AS THE OPPORTUNITY TO FIX HEALTHCARE IN PUERTO RICO

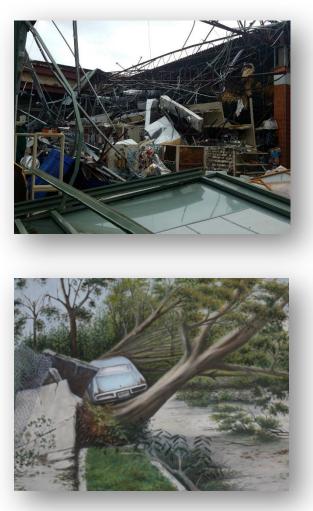
Healthcare Coverage and Access from the Employer Perspective Ana D. Borrero Quiles



## INTRODUCTION

## FULCRO IS THE SPANISH WORD FOR FULCRUM

• Fulcrum = the support or point of rest, the center of support; one that supplies capabilities for action



Fulcro Insurance, Inc. is committed to, and advocates as its principal objective, the reduction of our clients' total cost of risk, including those arising from its employee benefits programs.



Concentration of Capital Expanding Liabilities Insurance Market Volatility Catastrophe Exposures Volatile Economic Cycles Increasing Healthcare Costs



## Health Insurance Access Background

#### 1990-2000

Major US Carriers exited the Puerto Rico market

Healthcare access through Associations

PPO market

Development of EPO (Exclusive Provider Organizations) Limited HMO

#### Options

#### 2010 Health Reform

New regulations on plan designs including essential benefits focused on preventive care.

Metallic Plans for employers with less than 50 employees and Transition Plans with extensions.

Implementation of State and Federal Taxes

PR regulation on Association Group Members' Plans

#### 2017

#### Hurricane Maria

Limited or no access to healthcare

Claims payment delay to providers

Limited or no access to technology

Onsite mental health behavior access

#### 1980

Transition from Indemnity Plans (R&C) to PPO Plans with Significant Cost Reductions

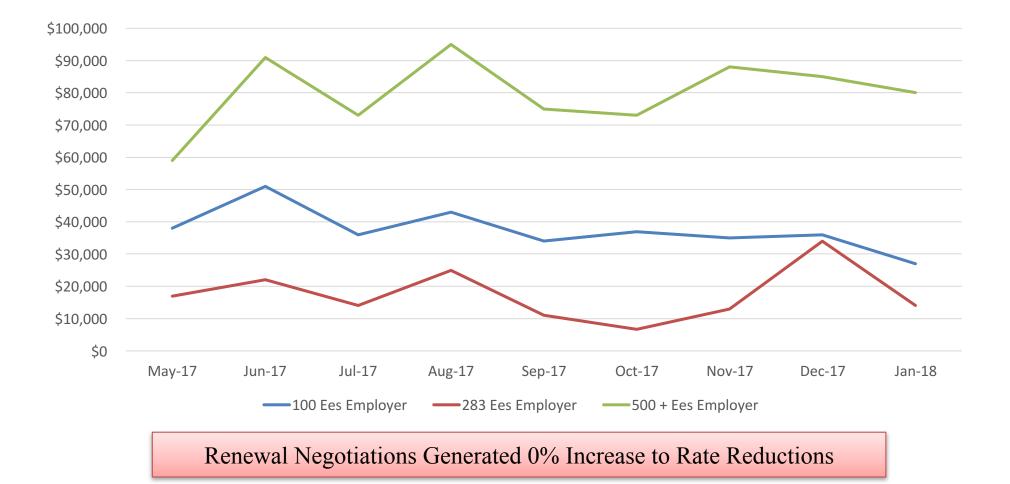


## How we supported Clients during and after Hurricane Maria





### Medical Paid Claims' Trends before and after Hurricane Maria





## POST MARIA COST IMPACT RESULTS



### **PYMES– Employers with less than 50 Employees**

- Rates changes are effective on January 1<sup>st</sup>.
- Market Analysis
- Percentage of increase varies by carrier and demographics
- No plan design flexibility



#### **Employers with 50 – 100 Employees**

- Market Analysis
- Special Negotiations by Carrier on all monthly renewals which generates competitive rates



#### Large Employers

- Market Analysis
- Cost reductions or NO increase
- Limited catastrophic claims



# **Thank You**

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