



The Puerto Rico Chamber of Commerce
and El Nuevo Día present the...



PUERTO RICO
Health & Insurance
CONFERENCE 2018



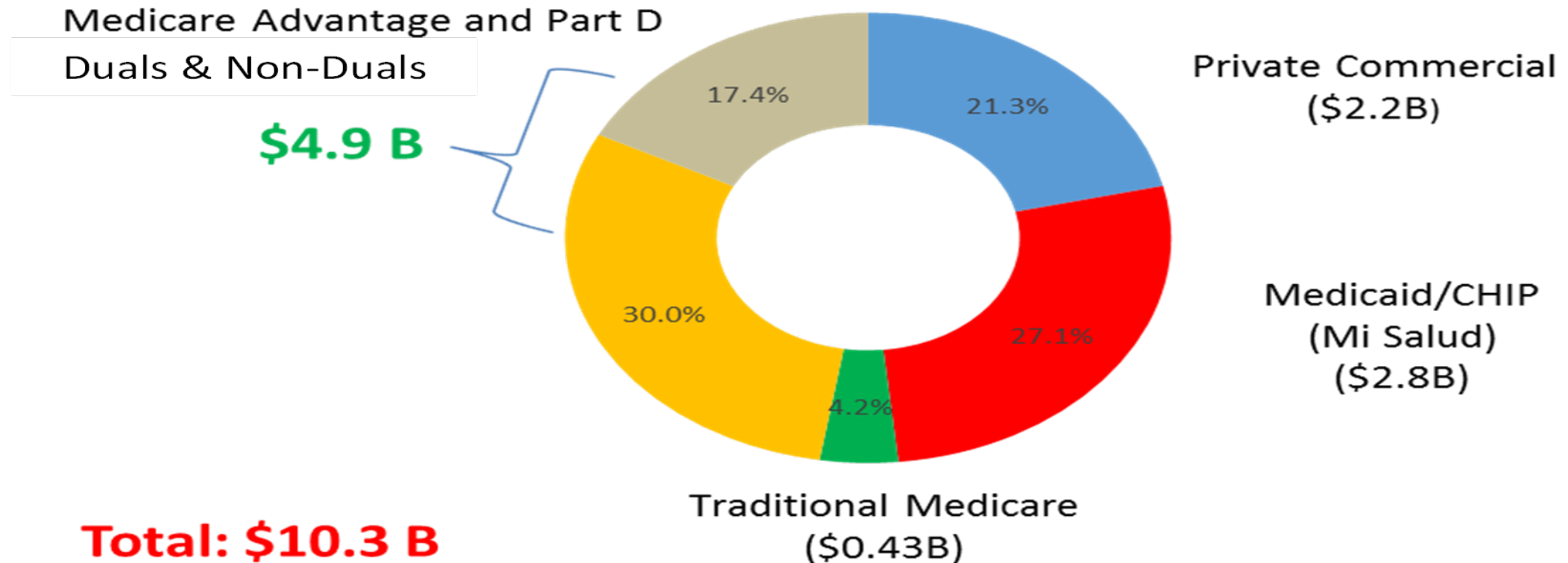
**DEVELOPMENT BY STORM: HOW TO TURN POST-MARÍA RECOVERY
AS THE OPPORTUNITY TO FIX HEALTHCARE IN PUERTO RICO**

**Battling Fraud, Waste and Abuse: Challenges & Opportunities to Effectively
Manage Care, Improve Quality and Reduce Costs in Puerto Rico**

~Reaction Panel~

PR Health Care Delivery System – How it work\$

Estimated Distribution of Healthcare Resources in 2016



Medicare Advantage

Top Anti-Fraud Initiatives



Effective Compliance Program and FWA Program
(Training and Lines of Communication)



Implementation of monitoring systems
(Data mining to identify proactive cases Part C and Part D)



Strong communication with regulatory and law enforcement agencies
(Work Groups)

Challenges and Opportunities



Impact of waivers due to the emergency declaration post Hurricane Maria



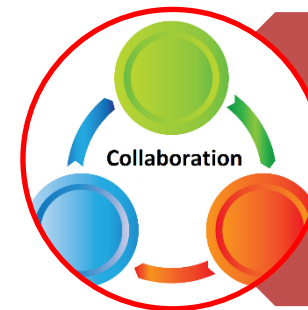
Plan de Salud del Gobierno de Puerto Rico



Challenges and Opportunities



Requirement of Formal Education on Fraud, Waste and Abuse (OIG Position Statement)



Strong cooperation between MCO's, PBM's and MBHO's

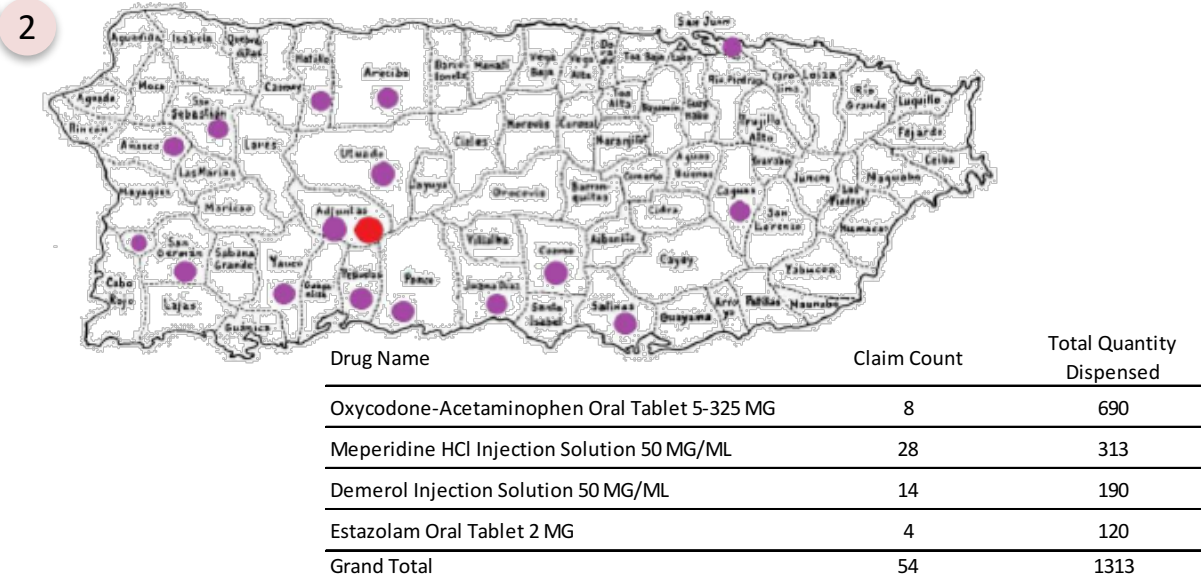
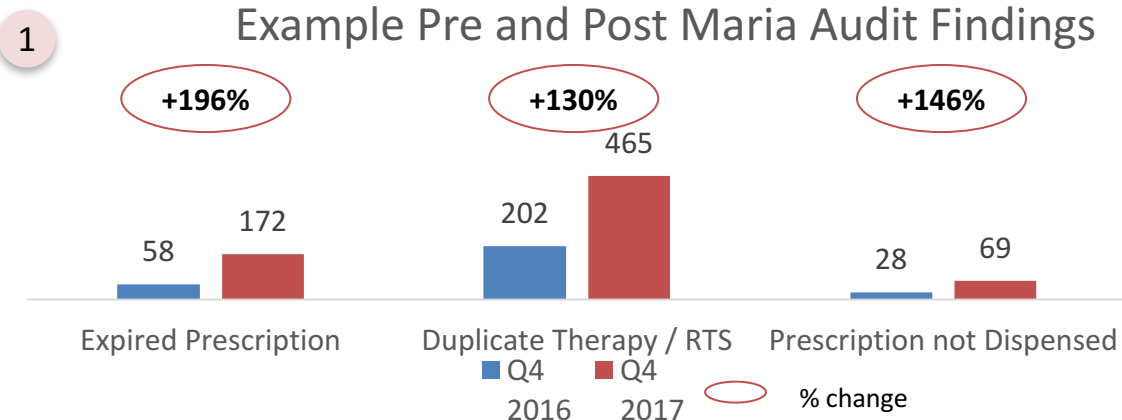
Pharmacy Benefit Managers

Challenges

- Varied regulatory agency rules for different LOBs
- Edits to be lifted were not consistent (various possibilities) creating confusion for members and providers and opportunities for FWA
 - Gender edits
 - QLs
 - Non Formulary Drugs
 - Duplicate Therapy
 - OON
- Guidance not aligned with impact of the disaster (Ei: prescriptions w/out refill authorization and no contact with prescriber)
- Regulatory agencies took too long to allow plans to re-instate edits
- Communication with providers and patients

Opportunities

- Uniform guidance across all LOBs for types of emergency edits
- Analyze post Maria trends and share between PBMs, MCOs, etc. to set a metric to re-instate edits (ei: more than x pharmacies operating) and control FWA
- Develop pre-established communication channels with providers and patients assuming communication difficulties





Thank You

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