

The Puerto Rico Chamber of Commerce invites you to the...





Realizing Full Potential in Today's Puerto Rico

COMPETITIVENESS

Eli Sepúlveda EVP, Head of Commercial Credit Banco Popular de Puerto Rico



"There is a time in every man's education when he arrives at the conviction that envy is ignorance; that imitation is suicide; that he must take himself for better, for worse, as his portion; that though the wide universe is full of good, no kernel of nourishing corn can come to him but through his toil bestowed on that plot of ground which is given to him to till."

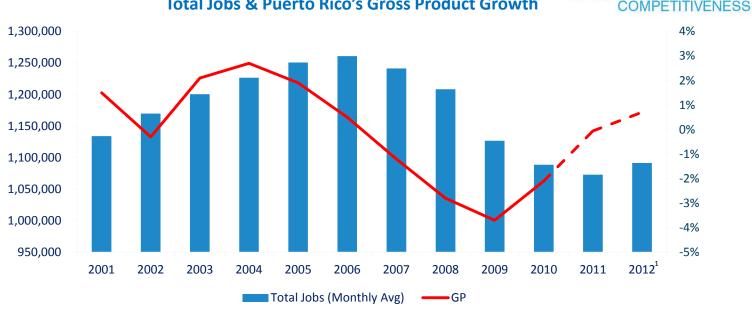
- Ralph Waldo Emerson



Signs of stability increasing



Total Jobs & Puerto Rico's Gross Product Growth



- Official forecast calls for first positive GNP growth since 2005
 - +0.9% (FY 2012-13) and +1.1% (fiscal 2013-14)
- 11.5% increase of real gross domestic investment in FY 2010-11 marks largest increase in more than a decade
 - Investment growth driven by purchase of machinery and equipment by private entities, construction of public 0 infrastructure and of industrial and commercial buildings, including renewable energy projects
 - Public/Private Partnerships (PPPs) deals inked in 2011-12: \$2.6 billion for airport, \$1.4B billion for toll roads and \$878 million for schools
- Housing incentives extended to Dec. 2012
- Retail sales up 2.24% YTD as of June
- Hotel registries of non-residents on pace for record year in 2012

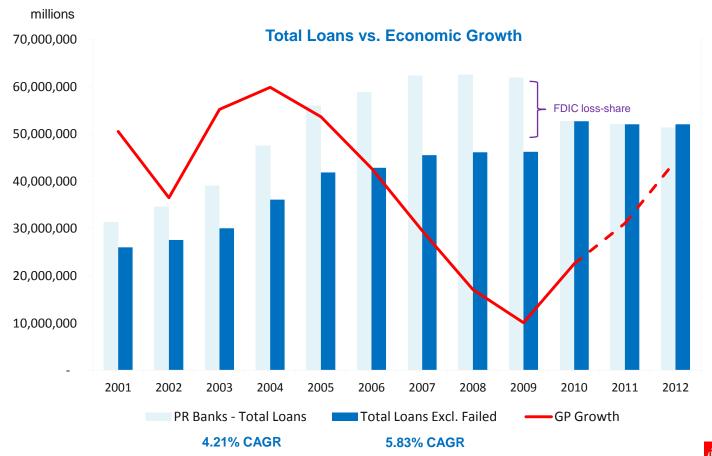


Banks in Business to Lend



COMPETITIVENESS

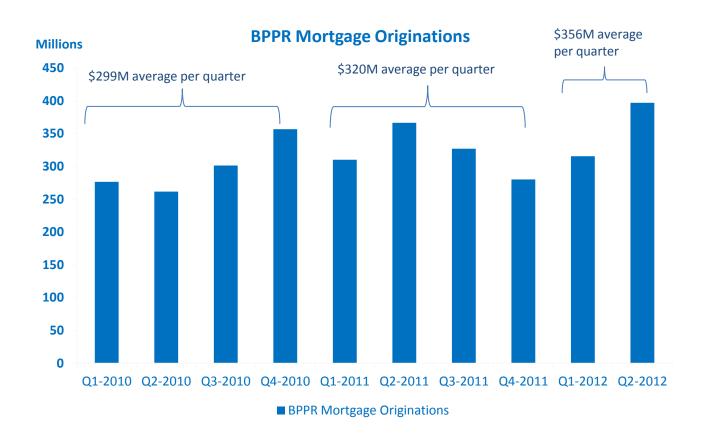
- In spite of prolonged recession and substantial loan losses, banks have continued lending through the economic cycle
- Loan volumes have recently leveled off amid low demand





Mortgage Origination Continues Strong

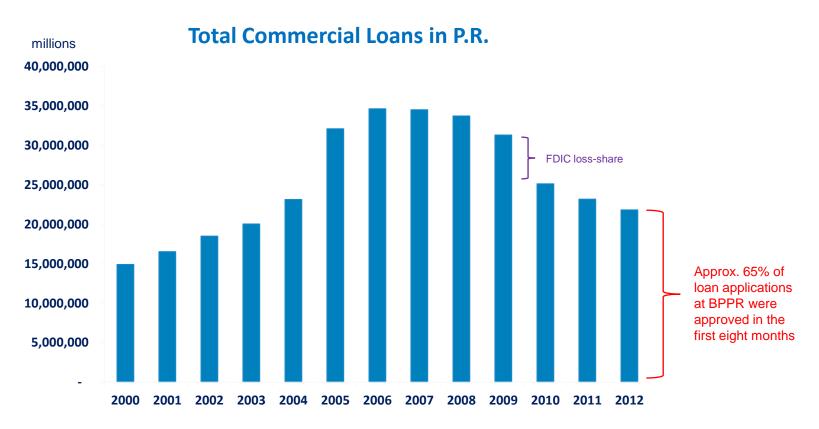






Business sentiment still showing fatigue





✓ BPPR originated \$1.2 billion in commercial loans in 2011 despite weak loan demand





Lending is banks' most vital business activity

Banks mobilize savings, promote capital formation



\$2,200,000,000

Total of Recent Capital Raises in P.R. Banking Sector

\$7,000,000,000

Additional Capital Injected by FDIC After Auctioning Assets

\$4,199,000,000

Total Capital of Popular





Pause & Recap



- ✓ Increasing signs of economic stabilization
- **✓ Weak loan demand/business sentiment**
- ✓ Plenty of capital & willingness to lend
- > So where is growth coming from????





"There is a time in every man's education when he arrives at the conviction that envy is ignorance; that imitation is suicide; that he must take himself for better, for worse, as his portion; that though the wide universe is full of good,

no kernel of nourishing corn can come to him but through his toil bestowed on that plot of ground which is given to him to till."

- Ralph Waldo Emerson

nourishing corn = revenues
plot of ground = your business
till = manage





5 Opportunities for Local Businesses Economic scenario demands greater strategy



Operational Efficiency & Technology

Customer Loyalty

Strategic Alliances
Sale or Acquisition of Assets

Financial & Market Analysis

Banking Relationship

Fully exploit technology management tools

Rethink logistics

Evaluate investment in alternative energy

Increase knowledge of customers

Expand loyalty through marketing

Explore new partnerships

Assets sales can increase efficiency

Asset acquisitions can create economies of scale

Measure different regions (e.g., Caguas' growth)

Measure different sectors (e.g., tourism, health)

Do not hesitate to visit the bank

We will support good ideas, strengthen your plans





Concluding Remarks



- ✓ Have You Maximized Efficiency?
- ✓ Is Your Customer Knowledge Greater Than Your Competitor's?
- ✓ Have You Separately Analyzed Business Units? Are You Willing To Be The One Who Takes The First Step?
- ✓ Do You Know What Your Neighbor Is Consuming?
- ✓ Do You Know That Bankers Can Pay For Your Lunch?



THANK YOU! LHYMK JON!