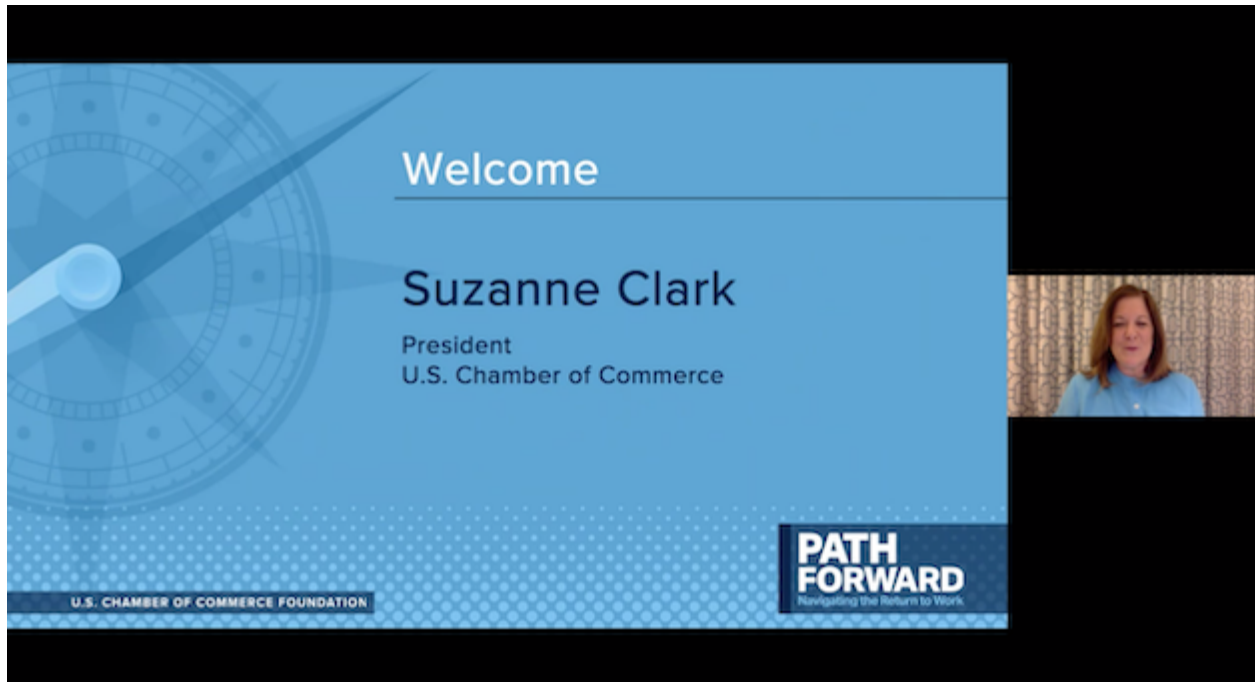


COVID-19 and the Future of Work



Last week's [edition](#) of Path Forward yesterday explored how remote work changes the ways we communicate with colleagues and supervisors, and what our workplaces might look like when we return to work. U.S. Chamber President Suzanne Clark was joined by panelists:

- Ben Pring, Vice President and Managing Director, Center for the Future of Work, Cognizant
- Jim Harter, Chief Scientist, Workplace Management and Well-Being, Gallup
- Professor Nancy Rothbard, The Wharton School, University of Pennsylvania

“What this is going to require from an organizational perspective is an ability to have much more flexibility in how work is actually undertaken,” said Pring.

Managing workers will also change. “Going forward we have to have great managers in place,” said Dr. Harter. Successful managers are moving from creating a boss-like environment to coaching environment, “which is aligning with what this newer workforce is asking for.”

Prof. Rothbard noted how the work-life barrier is affecting employees. “The boundaries have become very porous and permeable between work and non-work life,” she said. Managers need to adapt to get the most out of their workers.

Watch the program [here](#).