Chamber's Clark: Tech "Delivered" During the Pandemic

On Wednesday, Chamber President Suzanne Clark took part in a panel discussion at the Internet Governance Forum USA on how the tech industry has performed during the pandemic.

"Tech has absolutely delivered in this time," Clark said, and cited examples of how companies have used technology to fight COVID-19. "IBM is using super computers to connect researchers and doctors and all kinds of scientists to help cure and defeat COVID-19."

She added: "We're watching businesses in the gig economy use their apps to get food to first responders" and vulnerable populations.

She also noted technology challenges, including disparities in internet access, that the pandemic has shed light on. "We can see the problems of the digital divide, but you've seen examples of AT&T and Comcast and Charter really trying to make broadband available for free."

Clark also noted a few policy items that would help businesses continue to innovate: a national privacy law; investments in broadband; and COVID-19 liability protections.

Watch the full panel discussion here.