



FEMA

# You have a right to **APPEAL** a **FEMA DECISION**



**You applied for FEMA assistance after you discovered earthquake damage to your home.**

## Reasons to Appeal

- You received a determination letter from FEMA but you disagree with the decision. Or you disagree with the amount of your award.
- Since you applied to FEMA for assistance:
  - You discovered you have more earthquake damage than you first believed.
  - You realized you cannot live in your damaged home and you need to move into temporary housing.

## What You Need to Appeal

- Your full name, pre-disaster address, current address, current phone number and FEMA registration number.
- An explanation of why you think FEMA's decision is incorrect.
- Documentation of the damage to your home or property.

**Examples to prove your loss:** contractor's estimate for repair of the damage; structural engineer's report.

## Mail your appeal letter to:

FEMA - Individual & Households Program  
National Processing Service Center  
P.O. Box 10055  
Hyattsville, MD 20782-7055

## Got questions?

Call the **FEMA Helpline at 800-621-3362 or (TTY) 800-462-7585.**

Lines are open from 7 a.m. to 10 p.m. daily.

## DON'T WAIT!

- **You have 60 days from the date on your eligibility letter to submit your appeal.**
- **Need more time to submit your appeal? In your letter, explain why you needed more than 60 days.**