



**Sean Fox**  
President and Chief Revenue Officer  
Freedom Financial Network



Q:

How has Freedom Financial helped consumers address their debt challenges in order to become more financially secure?

A:

[Freedom Financial Network](#) partners with consumers to address their debt challenges, giving them the support, guidance, and peace of mind that they have an advocate fighting for them. Throughout our nearly 20-year history, we have settled more than \$12 billion in debt for hundreds of thousands of our clients.

Q:

In what ways has the pandemic impacted consumer debt and/or the customers you serve?

A:

The pandemic has created an environment of economic instability. Driven by unemployment and the shuttering of local businesses, Americans are struggling in communities across the country. As government assistance has petered out, more families find themselves struggling to manage their credit card debts. Every single person should have an opportunity to know their financial options, especially when they are facing a difficult personal financial journey brought on by the volatility of 2020.

Q:

How has Freedom Financial evolved during the pandemic?

A:

The last six months for us have changed how we accomplish our mission, and the health and safety of our employees has remained our top priority. When the pandemic hit, we quickly shifted to a work-from-home environment for all employees. Our continued success is a testament to the resilience and hard work of our team, and we could not be prouder of how our employees have handled these turbulent times and continue to serve our clients.