

Government Needs a 21st Century Digital Transformation

Recently, the Chamber launched a [working group focused on IT modernization in government](#). The launch event convened policymakers and industry leaders to discuss the challenges, opportunities, and solutions.

Why it matters: Outdated IT systems in government not only cause costly delays, they also make government vulnerable to security risks and less able to serve the American public. For example, the IRS struggled to disperse millions of economic relief payments, and the Small Business Administration's E-Tran website crashed as it tried to roll out the Paycheck Protection Program.

Survey says: [26% of CTOs and CIOs surveyed by the Chamber](#) say that aging government IT infrastructure is harming their business, typically costing them \$500,000 or more annually due to inefficiency and lost productivity.

What's next: Congress's recent passing of \$1 billion in funding for the American Modernization Fund is an important first step. In addition to committing to long-term funding to build stability, government should use commercial technologies and partner closely with the private sector to secure and modernize government IT.

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